

Timetable and deadlines

Availability and system downtime

-  **TGIS available**
until Saturday 17 October 26, 12:00
-  **Service interruption: No system will be available whilst the migration is in progress!**
Saturday, 17 October 26, 12:00 pm to
Sunday, 18 October 26, approx. 4:00 pm
-  **myMTM is available**
from Sunday 18 October 26, at around 4.00 pm

Before the go-live

-  **Do not record any future outbound deliveries with a delivery date of 18 October 26 or later**
-  **Booking corrections**
must be finalised in TGIS by 12:00 on
Saturday 17 October 26
-  **By 12:00 on Saturday, 17 October 2026, all outstanding, pre-entered dispatches dated 17 October 26 must have been released in TGIS** (outstanding collections, total release quantity 0)

What needs to be done?

Process for demand and availability notifications during the system changeover

-  **Demand and availability notifications for Saturday 17 October 26 and Monday 19 October 26**
Enter the data into TGIS by 7.00 am on Friday 16 October 26
-  **No longer record in TGIS**
 - Demand notifications with a delivery date of Tuesday 20 October 26 or later
 - Availability notifications with a delivery date of Tuesday 20 October 26 or later

Deviations in the planning process during the system migration

-  **Record collections on Saturday 17 October 26 from 12.00 noon using a hand-written delivery note.**
-  **No partial releases for Monday, 19 October 2026**
(Advance loading with a TGIS booking is not possible – please use a manual consignment note)
-  **Retrospective entry** of manual delivery notes in myMTM on 19 October 26

Login and Support

Log in to myMTM

-  Login button on the MTM homepage:
www.logistiktransport.ch/mtm
-  Information on the login process:
will be sent in a separate email

MTM availability during the transition

-  Infoline: +41 58 570 34 88
-  Dispatch: +41 58 571 31 13
-  Email: mtm@mvg.ch
-  Saturday, 17 October 26 8.00 am – 5.00 pm
-  Sunday, 18 October 26 8.00 am – 5.00 pm
-  Monday, 19 October 26 5.00 am – 5.00 pm